

**Roamingwood Sewer & Water Association; agent of South Wayne County Water & Sewer Authority**

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WE'RE ON THE WEB!

[WWW.ROAMINGWOOD.COM](http://WWW.ROAMINGWOOD.COM)

We are responsible for the operation and maintenance of over 40 miles of water distribution mains and over 48 miles of wastewater (sewage) collection mains. Our staff which performs these vital functions has a combined total of over 125 years of work experience at RS&W.

Our average potable water production is 532,000 gallons per day from our 5 active wells located within The Hideout, and the system includes two 340,000 gallon water towers. We also have over 400 valves and over 400 hydrants in the water system.

The average wastewater collected is 500,000 gallons per day, and we operate and maintain a 1.755 million gallon per day advanced, staged, activated sludge wastewater treatment facility.

**Notice:** If you will be leaving your home for an extended period of time during the cold months, RS&W recommends that you have us turn the water off at the street. Call our office for details.

**Reminder:** 24 hour notice is required to have your water turned off or on at the street.

Saturday is by Appointment Only.

This newsletter is mailed 4 times annually, before the 1st of April, July, October, and January.

**2019 Holiday Schedule**

Date	Holiday
Thursday, November 28	Thanksgiving
Friday, November 29	Thanksgiving
Wednesday, December 25	Christmas Day

**"Please note, the following Saturdays will not have any scheduled appointments available in observation of the Holiday":**

- Saturday, August 31, 2019
- Saturday, November 30, 2019

**NOTE to Members: In the event of early closure or delayed opening of our office, please contact the RS&W 24/7 on call technician at (570) 698-6162 Option#1 on our menu.**

**Leave your name Lot# and reason for calling.**

**RS&W Requests E-mail and Cell Phone Numbers**

We are improving how we stay in contact with our valued customers.

In the near future, we wish to provide the following features:

- Important Construction Information
- Service & Billing Alerts
- Subscribe to our Electronic Newsletter

Visit our website at [www.roamingwood.com/Email](http://www.roamingwood.com/Email) to submit your information!



**RS&W Office Phone:**  
(570) 698-6162

**Office Hours:**  
8:30 AM to 4:30 PM  
Monday – Friday

**Executive Director**  
Jack Lennox

**Board of Directors:**

**President**  
John J. Schesny

**Chairman**  
Lawrence G. Lieberher

**Treasurer**  
John M. Egan

**Secretary**  
Donna Berkey

**Director**  
James Fleming

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**RS&W News**

**2019, 3RD QUARTER  
PUBLISHED: OCTOBER 2019**

This newsletter is mailed 4 times annually, before the 1st of April, July, October, and January.

**USDA Grant Awarded for Treatment Plant Facility**

We are VERY EXCITED to be making the following announcement:

South Wayne County Water and Sewer Authority has been awarded a **\$4,210,000** grant to assist Roamingwood Sewer and Water Association with extensive upgrades to their wastewater treatment plant facility.



This wastewater treatment plant has been in operation for nearly 40 years now and serves over 4,000 properties within the Hideout Community. The majority of the treatment equipment and facility buildings are original and will be updated in this 10.5 million dollar renovation.

The project includes upgrades and replacement of equipment at the wastewater treatment plant, including: the rehabilitation of two 1.0 million gallon equalization tanks and associated aeration system; rehabilitation of two secondary clarifiers units; replacement of two aerobic digesters; replacement of emergency generator; replacement of electrical equipment which power all plant operations and related electrical controls; rehabilitation and repurposing of the existing Control/Operations building; the addition of a maintenance garage; new chemical feed for copper removal; replacement of chlorine disinfection with ultraviolet (UV) disinfection; and miscellaneous pump, valve and ancillary equipment replacement and Odor Control.

With the updates, the wastewater treatment plant can improve operations and continue to provide reliable State and Federal regulatory complaint service to the community. In addition, the grant will provide for stable rates in the near future.

—Jack Lennox, Executive Director, RS&W

**CALL RS&W BEFORE YOU DIG**

As the sewer and water project nears completion, one important fact to realize, any property owner with an EcoTran basin, must be aware of the presence of an underground wire on your property running from the control box to the grinder pump. If you plan on excavating or performing any renovations that require earth disturbance, like an addition or a deck, a mandatory PA1 call must be made, by your contractor, to locate your wire prior to any earth disturbance. Be advised any damage that occurs to the wire or control box, as the homeowner, you will be financially responsible for the repair costs.

**Call:** To place a dig or design notification in Pennsylvania, please call 8-1-1 or 1-800-242-1776 (outside PA) or visit [www.roamingwood.com/811](http://www.roamingwood.com/811)



## Odor Control Near Wastewater Treatment Plant

Please be advised that RS&W is doing EVERYTHING we can to contain/eliminate odors within the new low-pressure sewer system and down at our wastewater treatment plant.

### Some things to consider:

Being that our system is completely replaced, everything is new and sealed tight. There is no groundwater infiltration or broken water lines that used to allow the excess water into the system to dilute it, nor are there any pump stations to push and release odors. This means all the wastewater that is received at our treatment plant is at full concentration before it releases to the atmosphere.

In Stage 2, we installed an odor control station on Lakeview Drive East, which injects a concentrated oxidizer to eliminate odors before it gets airborne at the wastewater treatment plant. We are also in the process of installing a second odor control station on Lakeview Drive West to help eliminate odors from the last and third final stage of construction. Hopefully this will treat and eliminate most of the odors before reaching the atmosphere at the treatment plant.

To reduce odors in specific locations that require air relief to the system, RS&W has installed, and will continue to install, a highly effective single air scrubbing device, within those areas that require attention.

During this time of the year, we sometimes experience what is called, "Temperature Inversion". It's when air becomes trapped low to the ground for longer periods of time and it's prevented from dispersing into the atmosphere. Also keep in mind, there's little that can be done to prevent some odor with the increased population we have been seeing on the weekends. The higher concentration will fluctuate but has always had a direct correlation to plant odor to some degree. — **Jack Lennox, Executive Director RS&W**



## Are you using Doxo?



### Paying your bill online? Use CAUTION!

If you choose to use a **bill payment website that is NOT affiliated with us** to pay your bill, please use caution and be aware:

- The website **may charge you extra fees**
- Your payment may not be received by the due date ... causing your account to be **subject to disconnection and/or service fees**

It has come to our attention that some of our customers have been using Doxo, a third-party online bill payment service that allows people to pay their water bills via the doxo.com website.

Some of these third-party websites use our logo and colors to make you feel you're dealing directly with RS&W.

We would like to state that Roamingwood Sewer and Water Association is in no way affiliated with this website or this service. Problems could arise if you pay close to your bill's due date resulting in a late payment or even disconnection due to non-payment.

Customers are encouraged to pay their bill directly on our website at: [www.roamingwood.com/pay](http://www.roamingwood.com/pay)

If you have any questions or concerns, please call our office at (570) 698-6162.

## Announcement — Stormwater and Groundwater Issues

In 2010 Roamingwood Sewer and Water Association (RSWA) and the Board of Directors commissioned our Engineers to prepare a "Comprehensive Master Plan" to investigate our Sewer and Water Infrastructure and related problems we were encountering.

From this investigation, it was determined that only 37% of the Water pumped from our 5 wells was making it to our homes. Additionally, 80% of what was conveyed to the RSWA treatment plant was groundwater, and the remaining 20% sewage. The number of cracks and broken, failing infrastructure was incredible, with over 300 leaks a year. "Seems like yesterday every single road within our Community was full of repairs." Having this knowledge, it was now our legal responsibility to notify the PA Department of Environmental Protection, which we did and then were required to develop a Corrective Action Plan which comprised of the same strategies that was part of our Comprehensive Master Plan. The PA DEP reviewed and approved our methodologies, strategies, and sequencing of the same which included installation and abandonment of our facilities, pump stations, and model strategies. Over 123 miles of Water and Sewer infrastructure/piping have been designed and installed to give us complete system integrity.

Through some very big partnerships with PENNVEST, USDA, and Bond Counsel, RSWA was able to complete the **biggest project of its kind**

in North America and received awards for the same. It has become a **model project** in which people from all over the country ask about. We are extremely fortunate to have been on the forefront with such financial success, which will most likely not be the same for other communities with failing infrastructure and in need of funding.

This water that was mandated to take off our system, is now looking for a new home, as it should have naturally been doing all along. While we are aware and have assisted in redirecting some of the water, **the ultimate responsibility is with the POA and their stormwater management team.** We have met and assisted the POA on numerous occasions and have shared homeowner complaints. We have also provided the POA with some free professional engineering for the same. It is also worthy to note that we have had some record rainfalls that keeps the ground saturated and it does not allow the groundwater table time to reside, thus creating additional water issues that RS&W is NOT required to manage.

Roamingwood Sewer and Water Association did offer to get involve and manage the stormwater system on behalf of the community, but our proposal was denied with by POA Board of Directors.

Water and sewer are Roamingwood's Public Health responsibilities and we take them very seriously on behalf of this community.

### Annual Water Quality Report

The Roamingwood Sewer and Water Association is issuing the results of monitoring conducted on your drinking water for the period from January 1 to December 31, 2017. The purpose of this report is to advance consumers' understanding of drinking water and heighten awareness of the need to protect precious water resources. You should receive a copy of the report in your mail the 2nd Quarter July 2018 billing. Additional copies of the report are available at the RS&W Office.

The report can also be viewed online at: [www.roamingwood.com/about/water-quality-report](http://www.roamingwood.com/about/water-quality-report).  
**Drinking water, know what's in it for you!**